

# Knowsley Early Years and Educations System (EYES)

User Guide for PVI's and Childminders
(August 2025)





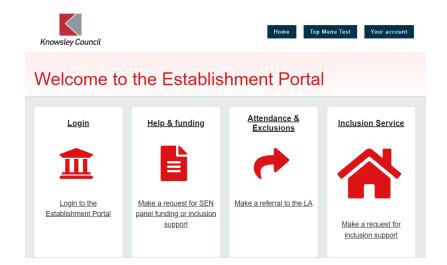
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#### **Please Note**

For the purpose of this guidance document, all screenshots are from a test system and bare no correlation with any live personal data.

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Link - Portal Home (knowsley.gov.uk)

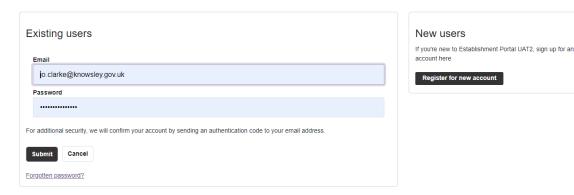


If you have not used the system before, you will need to email <a href="mailto:earlyyearsheadcount@knowsley.gov.uk">earlyyearsheadcount@knowsley.gov.uk</a> with your own provider email address (generic email addresses are not allowed for access to the system) and purpose for use of the system. Once advised that you are set up you will need to click on register for a new account using this email address. If you need one to one support to use the system, then email <a href="mailto:earlyyearsheadcount@knowsley.gov.uk">earlyyearsheadcount@knowsley.gov.uk</a> to arrange this.

Click on Login and enter your email address and password.

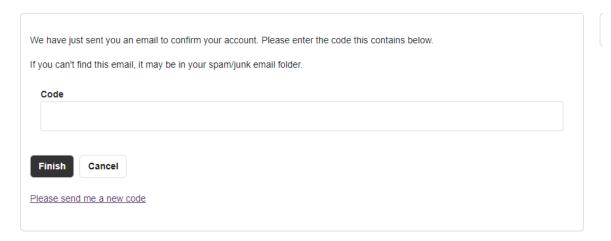
Secure login - step 1

New to Establishment Portal UAT2? Register for an account here or use the button below. Already using Establishment Portal UAT2? Sign in below.



You will then get the following screen.

# Secure login - step 2



You will need to go to your emails, and you should have received an email like below with a verification code. Please note that you will receive a new code each time you log into the establishment portal. Enter the code in the same format as shown below i.e. xxxx xxxx (add a space between the two sets of numbers).

#### Your custom code for Establishment Portal UAT2 login



Dear Jo Clarke,

Thank you for using Establishment Portal UAT2. Please enter the following code on the login verification page:

4294 3541

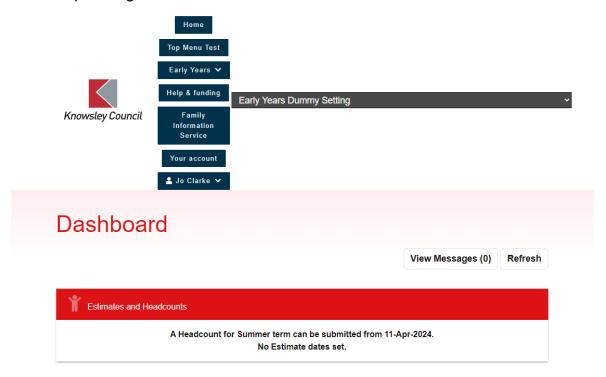
Many thanks, Establishment Portal UAT2

Once logged in you will automatically be directed to the dashboard.

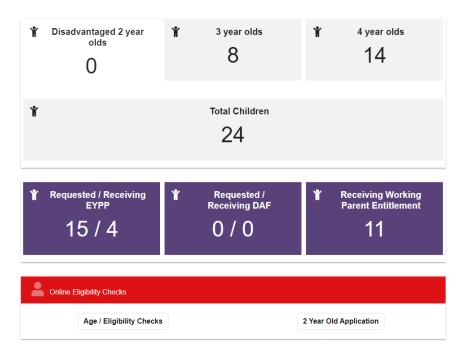
#### **Dashboard**

#### Overview

Below is an example of what your dashboard may look like. This is an overview of the children you currently have on your live register and shows the status of the current/upcoming headcount.



You can click onto each of the boxes above which will then just show you the children within these criteria i.e. all 3-year-olds. To exit this, you will need to click on the X. This will then show all children on your live register. You can click on Dashboard to bring you back to this screen above.

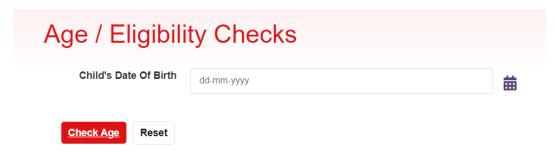


From the dashboard you will see there are two tabs at the bottom of the screen one is for online eligibility checks and the other for 2 year old applications (for disadvantaged 2YO only).

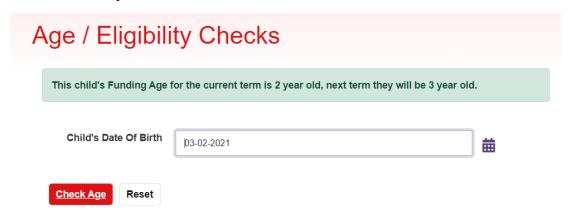


#### Age/Eligibility Checks

Use this tab to check the following:



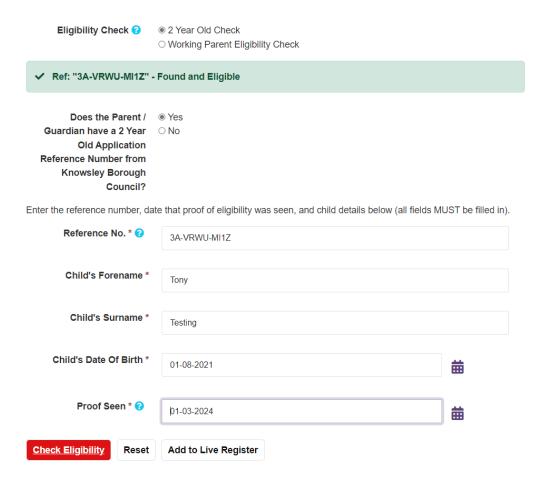
If you are unsure what the funding age is currently for a particular child, you can use this functionality to check.



To check a child's code to see if they are eligible for funding use the tabs below:



2-Year-Old check – this tab is to check funding entitlements for disadvantaged twoyear-olds – current 2YO



Once you have done the check here you can add the child to the live register from here (but only if the term has already started for which the child is due to start). If not, you can just use the functionality to check if the child is eligible ahead of the term starting, then go and add the child to the live register once the term has started or you can add the child as a future starter. Click here to go to guidance to add a child to the live register or click here to go to add a child to future starter.

If you have a two-year-old from a working family under the new funding entitlement or a 30-hour code that needs to be checked then use the 'Working Parent Eligibility Check' tab.

#### 2 Year Old Application

You can submit a 2YO application on behalf of a parent using this option.



Once submitted you can view the application status (see page 36) and check the messages in the dashboard.

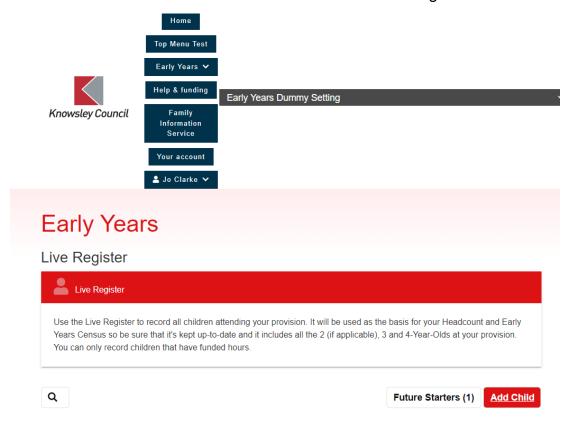
#### Early Years Tab

#### Live Register

#### Adding a new child

To add a new child as a Future Starter or to add to the Live Register use the guidance below:

Click on Early Years Tab, then Live Register tab, then to add a child on as a 'Future Starter' click the relevant tab below or to add to the Live Register click on 'Add Child':

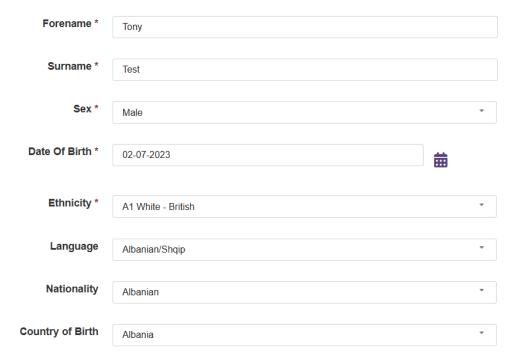


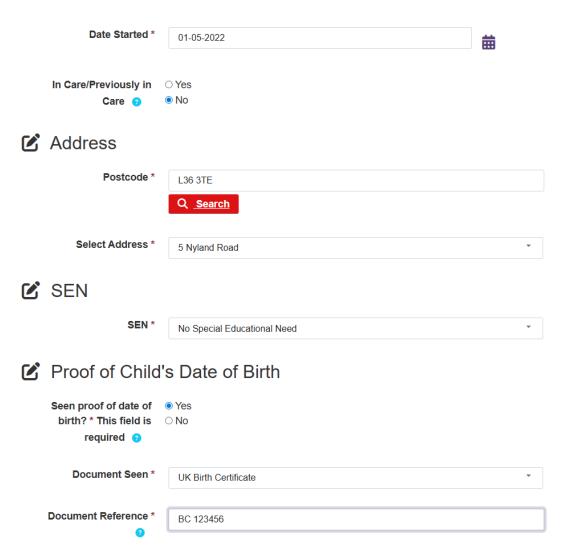
Add in the child's details

# Live Register - Child

Edit View: Child Guardian(s) Funding Save Cancel

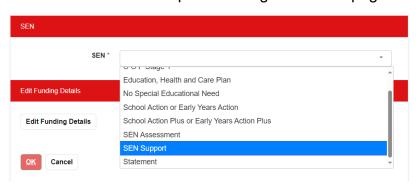
# Details





You must view proof of DOB and enter the details above. DO NOT enter no – proof of ID should be seen to be able to claim funding from the LA. See LA agreement.

#### Where a child has SEN please see guidance on page 20



#### Next click on Guardian(s)



#### **Early Years** Live Register - Child Edit View: Child Guardian(s) Cancel This should only be the parent/guardian(s) living in the household of the child as declared to HMRC and may not necessarily be the child's biological parent. No consenting Parent/Guardian Add Guardian Edit View: Child Guardian(s) Funding Cancel Click on add guardian Details Forename \* Joanna Surname <sup>1</sup> Bloggs **Contact Number** 01514435739 **Date Of Birth** 07-08-1994 **E**ligibility NI Number (2) AB123456C NASS Number 3 Consent to Pupil Premium check **Eligibility Code** 50123456789

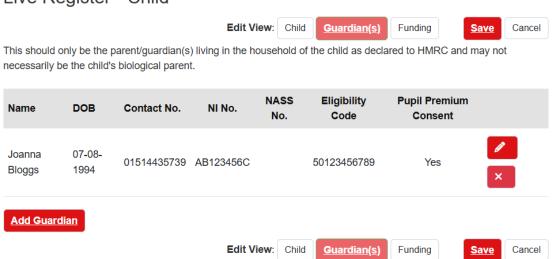
If you have received consent on the parent declaration form, then click – Consent to Pupil Premium check – EYPP.

Confirm Guardian

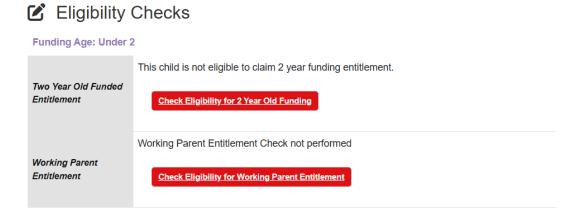
Click on confirm Guardian

# **Early Years**

#### Live Register - Child



Next click on 'Funding' tab, then click on the eligibility check needed.



PLEASE NOTE – If the child is 2 but you have a working parent code, you will also need to check eligibility for 2 year old funding as they may be eligible for both. If this is the case they will receive 15 hours 2YO and 15 hours working parent.

You will need to select 'NO' in the first box and then 'Yes' in the second box as per below. As you have the parents WP code and NI details this is consent from the parent to do both checks.

# Two Year Old Application Details

×

Please select from the following options;

Does the Parent / O Yes No
Guardian have a 2
Year Old
Application
Reference Number
from Knowsley

**Borough Council?** 

Select a guardian to carry out the 2 year old funding check below.

Do not carry out an eligibility check unless you hold a signed mandate from the parent / guardian(s) consenting to their details being verified with records held by the Department for Work and Pensions (DWP), His Majesty's Revenue and Customs (HMRC) and the Home Office.

Check for '2 Year
Old Funding'
Eligibility

Parent/Guardian \*

Joanna Bloggs (DOB: 07-08-1994) - AB123456C

# Eligibility Checks

2 Year Old Funded

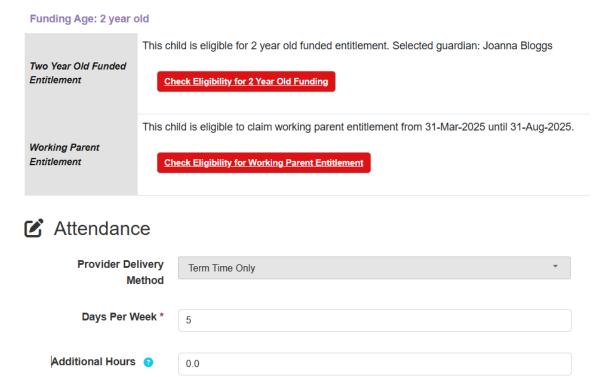
Entitlement

Entitlement ?

Working Parent

15

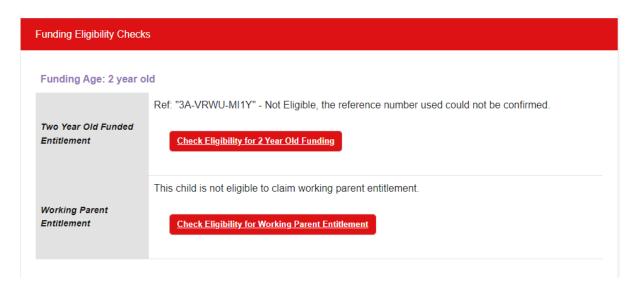
15



If you have a child who is a '2YO – disadvantaged two-year-old' click on the 'Check Eligibility for 2-Year-Old Funding' tab.

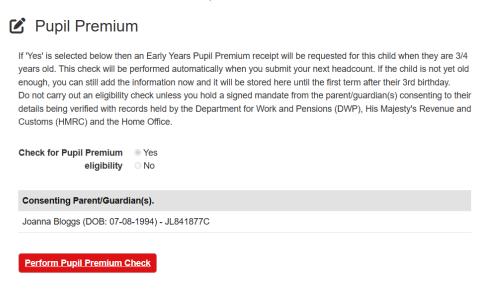
Enter details the click on 'Ok' then scroll back down to under the parent/guardian field and you should see something like this to show the child is eligible this term:

If the child is not eligible or if the details are incorrect, you will see this sort of message:

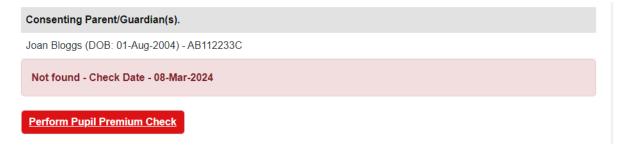


Next, add in the attendance details and scroll down.

If you have ticked the EYPP box in the parent / guardian box as shown previously above, then click on 'Perform Pupil Premium Check as shown below:



If the parent is not eligible for EYPP the following result will show:



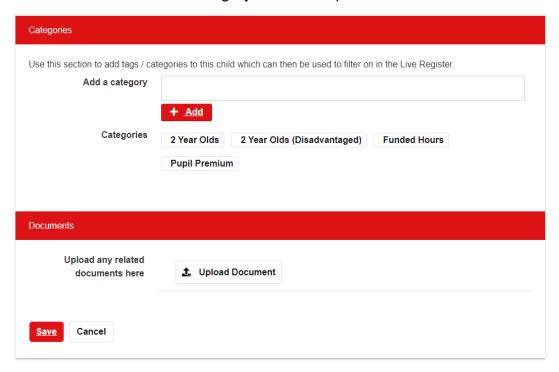
If you are claiming DAF for the child or if the child is in receipt of DLA then you can claim funding to support the child.

# DAF (Disability Access Funding) DAF (Disability Access Funding) No DLA Letter Seen \* dd-mm-yyyyy Supporting Information Upload any documents here which you wish to be considered with this DAF request (e.g. DLA Award Letter, Parental Agreement). 1 agree all of the above DAF information is correct \*

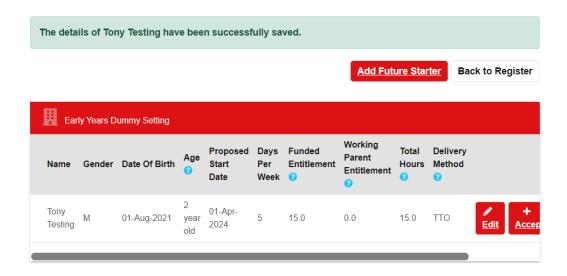
You must ensure you have uploaded a copy of the current DLA award letter otherwise you will get the following message.

Please upload supporting documentation for your Disability Access Funding (DAF) request

Scroll down and add in a category if this is helpful otherwise click on save.

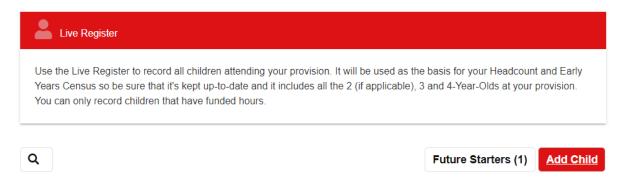


You have successfully saved the child's record as per screenshot below:



#### Updating a future starter

Click on the future starter tab and scroll down to the relevant child.



Select the relevant child and click on view



If you need to update any of the records, click on the edit tab and follow the instructions below for updating a child's record.

If you want to add a child to the live register for the term that has just started, click on accept. You will then need to scroll down and add in the date the child started then just scroll down to save.

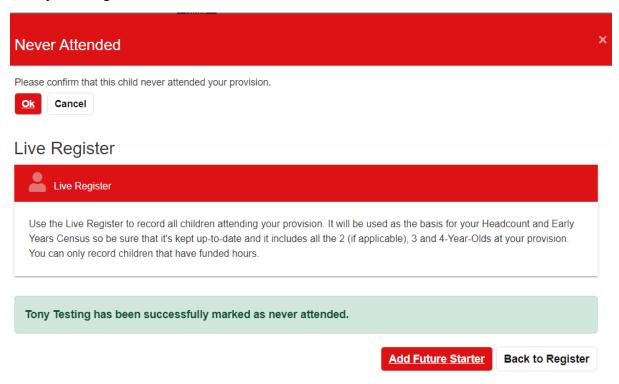


Make sure that if any other details have changed you will need to edit the child's details using the guidance below.

If the child did not end up starting at your settings, you can click on the remove tab,



#### and you will get this:



#### Updating a child's record

To edit/update a child's details go to live register and then click the view button relating to the child as per below:

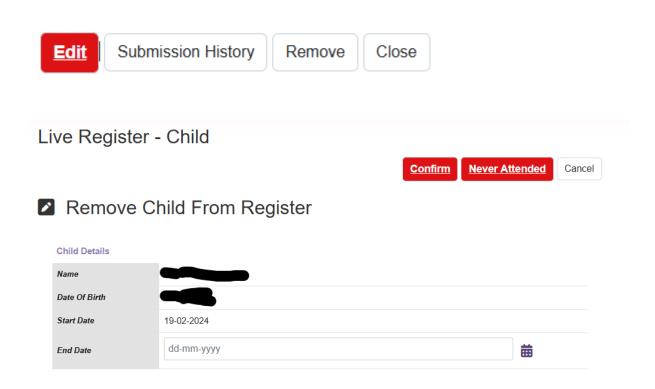
If you need to update the parents' details or funding details, you can just click on edit and click the view you need:

Live Register - Child

Edit View: Child Guardian(s) Funding Save Cancel

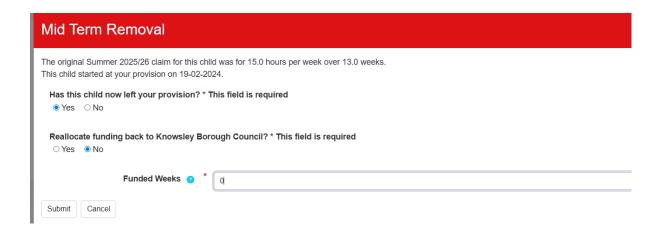
#### Removing a child from Live Register – If they have left your provision

Click on view button for the child then click on remove



Enter the end date and click on confirm.

If the child left at the end of term mark as 'No' to reallocate funding back to KMBC and add 0 to 'Funded Weeks' tab blank and click 'Submit.'

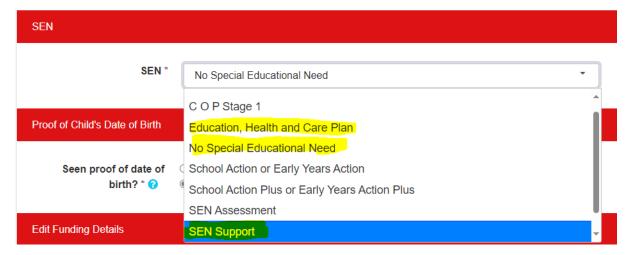


If the child left mid-term you need to click 'yes' to reallocate funding back to KMBC and enter the number of funded weeks the child had remaining during the term, then click 'Submit.'



#### Child with SEND

If a child has SEND, click on the appropriate tab as below but please note some are no longer used and we are awaiting these to be taken off the drop-down list. Please only use the highlighted ones below:



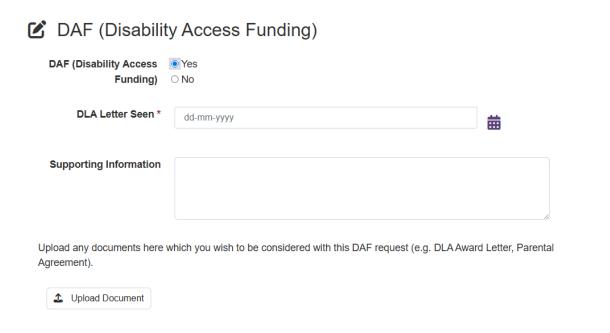
If you select SEN (Special Educational Needs) Support or Education, Health, and Care Plan you will need to complete this information below:



If this child is new to your provision, then use the same start date as when they started at your setting. **Please note** - this box must be kept up to date as this information is important. This is submitted as part of the census data during Spring Term must be updated at any point that the child's circumstances change.

#### DAF

If the child is in receipt of DLA, you can get a copy of the current award letter from the parent and upload to the child's record. You need to select DAF as per below and date you saw the letter.



#### Search and Filter Facility

Date

Birth

Sex Of

**Name** 

Age

Days

Week

Entitlement

### Live Register Live Register Use the Live Register to record all children attending your provision. It will be used as the basis for your Headcount and Early Years Census so be sure that it's kept up-to-date and it includes all the 2 (if applicable), 3 and 4-Year-Olds at your provision. You can only record children that have funded hours. Add Child Future Starters (0) Filter by category Categories ☐ Under 2's ☐ 2 Year Olds □ 2 Year Olds (Disadvantaged) ☐ 2 Year Olds (Working Parent) ☐ 2 Year Olds (Combined) ☐ 3 Year Olds ☐ 4 Year Olds ☐ Pupil Premium ☐ Working Parent Entitlement - Receiving $\square$ Working Parent Entitlement - Grace Period $\hfill\square$ Working Parent Entitlement - Due To Confirm ☐ Working Parent Entitlement - Eligible ☐ Funded Hours Cancel You can filter on all tabs Sort: ▲ Asc | ▼ Desc | Reset Filter: Type to filter.. Working Delivery Total Funded

Parent

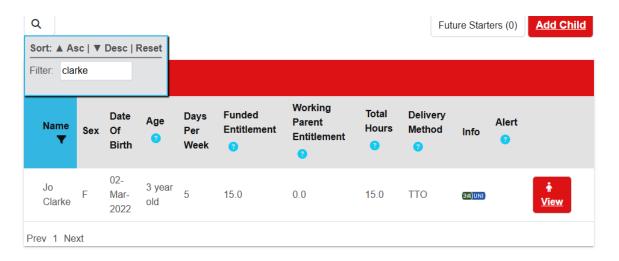
Entitlement

Hours

Method

Info

Alert

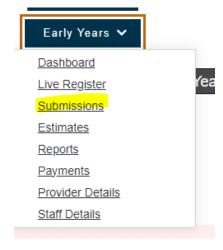


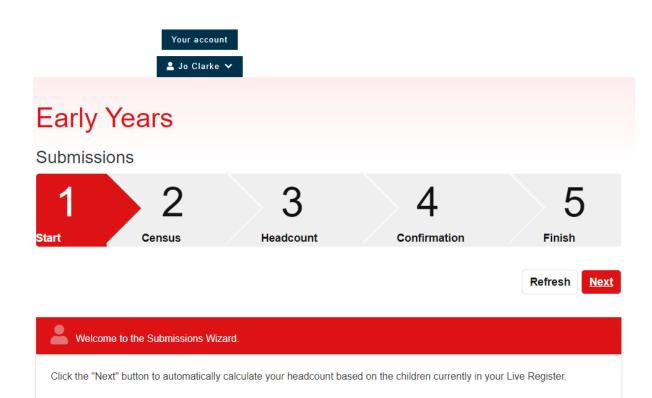
PLEAE NOTE - Remove filter to reset as the reset button doesn't work currently. You can select all on some of the other tabs.

#### Submissions - Headcount

When you have updated your live register and have checked all the details you should be ready to submit your current headcount.

Go to Early Years tab and select Submissions.



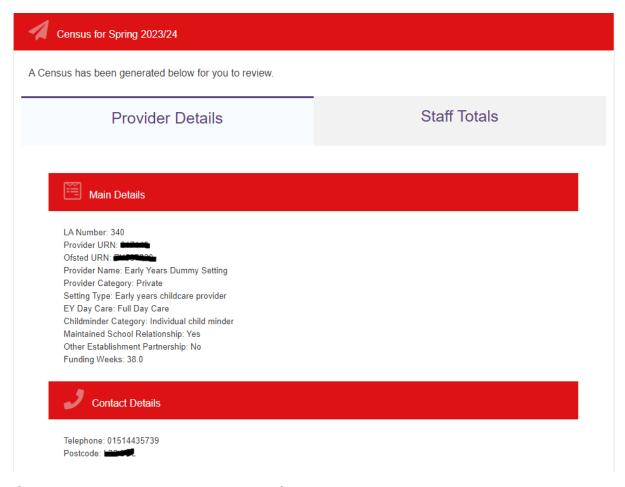


#### Click on Next

#### Census

From January 2026, each term you will need to check and update your provider and staffing details.

Provider Details – follow instructions on page 31.

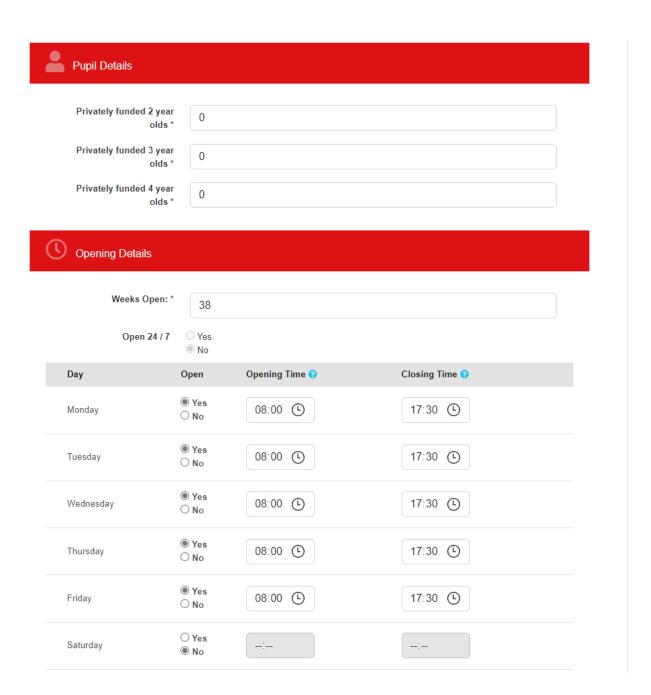


Check the above details are correct. If not contact <a href="mailto:earlyyearsheadcount@knowsley.gov.uk">earlyyearsheadcount@knowsley.gov.uk</a> to advise of any changes necessary.

As per below you need to add in the total number of privately funded children (children not on your live register).

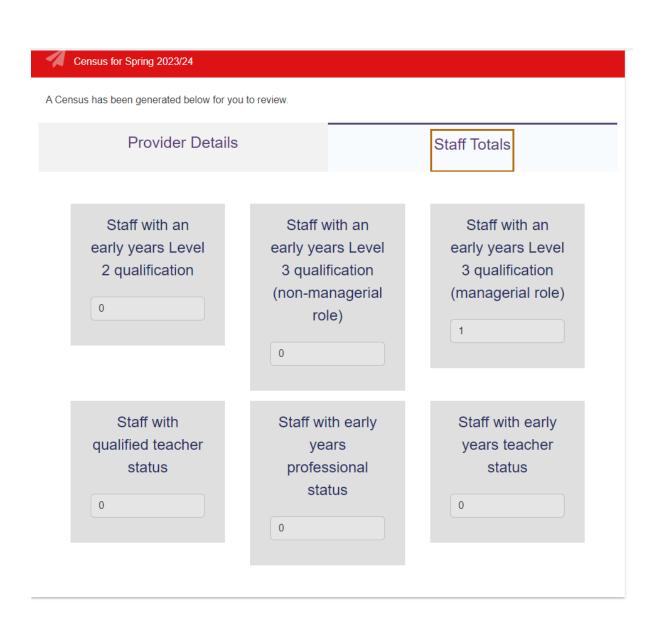
Then enter the number of weeks your provision is open per year.

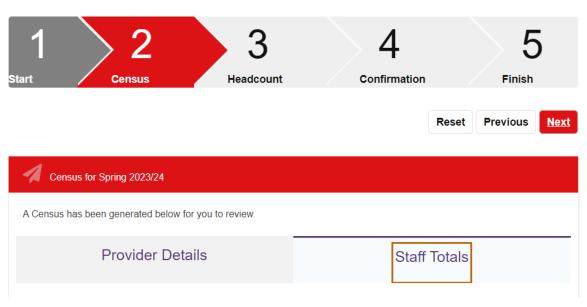
Check and edit, if necessary, your opening hours.



#### **Staff Totals**

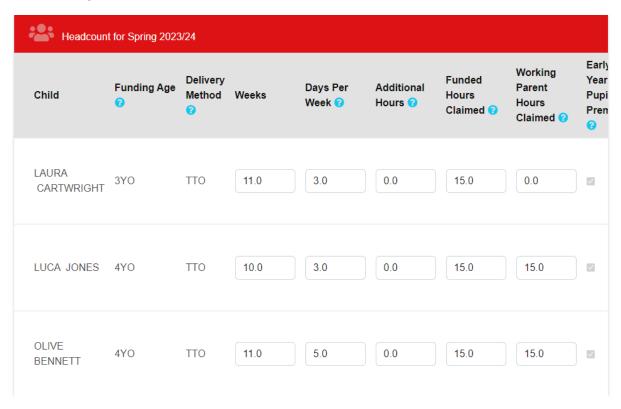
Below shows an overview of the staffing. To update the staffing following instructions in the guidance on page 32.





Click on next.

Next click on claim maximum weeks and all the children's details for weeks attended will be updated to the relevant number of weeks for that term i.e. Spring 11 weeks, Summer 13 weeks and Autumn 14 weeks.



Scroll through and check the number of weeks for each child looks correct. If any children are not accessing the full number of weeks may will need edit the child's record or this may be correct as they may only be attending part of the term.

Click on next once you are happy with all the children's details.

Reset

**Previous** 

**Submit** 



#### Confirmation

It looks like you're ready to submit your headcount. Once you click **Submit** you will no longer be able to make any changes because it will be securely sent to Early Years for approval.

By clicking Submit you are confirming that:

- the children on your headcount were attending your setting during Spring 2023/24
- · incorrectly claimed funded hours must be repaid
- where parental information has been submitted, signed mandates are held by the setting giving the parent's consent for an Early Years Pupil Premium check to be completed

☐ I Agree \* This field is required



#### Headcount for Spring 2023/24

Please review the following headcount details.

#### Term Time Only

0 x 2 Year Olds (Disadvantaged) claiming 0.0 funded hours per week.

 $10 \times 3/4$  Year Olds claiming 150.0 universal hours per week and 30.0 working parent hours per week. This adds up to a total of 180.0 hours claimed.

#### Other Totals

0 children claiming Working Parent Entitlement 9 months - 3 Years.

2 children claiming Working Parent Entitlement 3 / 4 years.

This adds up to a total of 2 children claiming Working Parent Entitlement.

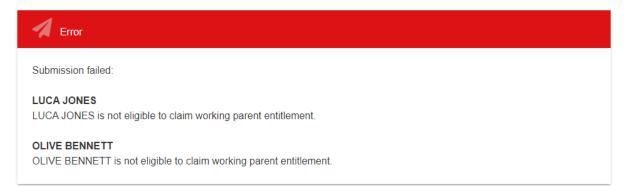
3 children claiming Early Years Pupil Premium.

0 privately funded 2 year olds, 0 privately funded 3 year olds and 0 privately funded 4 year olds.

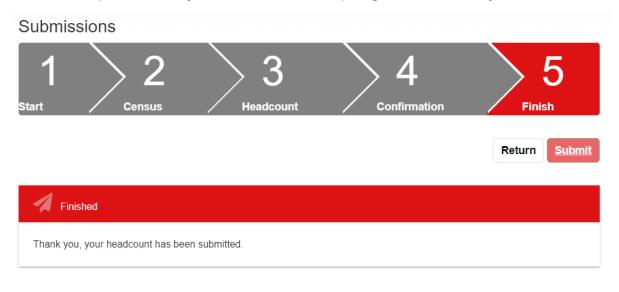
You will need to tick this box before you can proceed any further but please ensure you have read the check list before proceeding as certain changes may not be possible once the headcount has been submitted. Click **here** to review the check list.



Sometimes you may get an error message after you have clicked on submit.



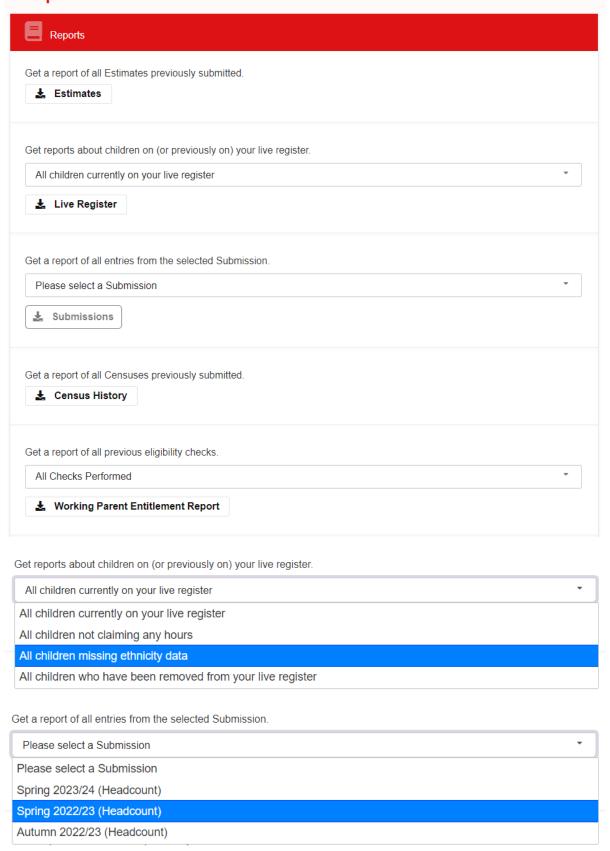
You will need to click on reset then go back to the live register and review these children. In the case of these two children above, they are no longer eligible for the working parent entitlement (30 hours funding in this case due to the age of the child) so the code must be removed from the parent/guardian details. Once the children have been updated then you can follow the steps again and submit your headcount.



#### Reports

There are several reports available for you to select and download from the portal:

# Reports



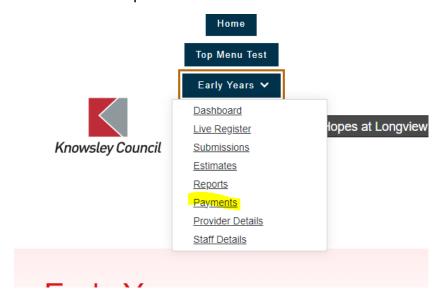
Get a report of all previous eligibility checks.



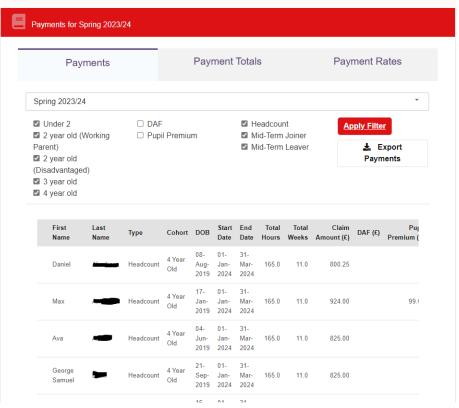
Please note these reports are no longer available as this has now been moved. See payments information below.

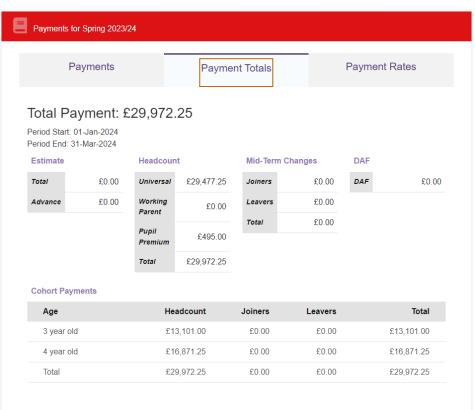
#### **Payments**

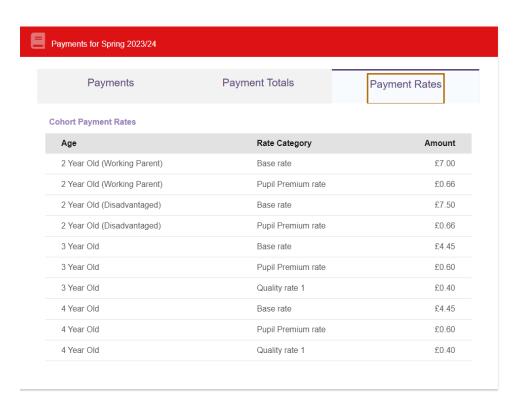
There is now a new area where you can view your payments. Please note however that these reports still do not show Deprivation payments or mid term claims. These are still in development so should be available in future.



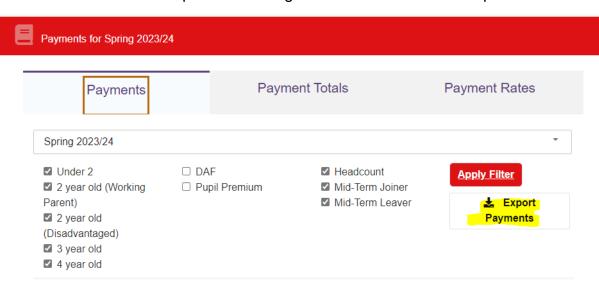
# **Early Years**



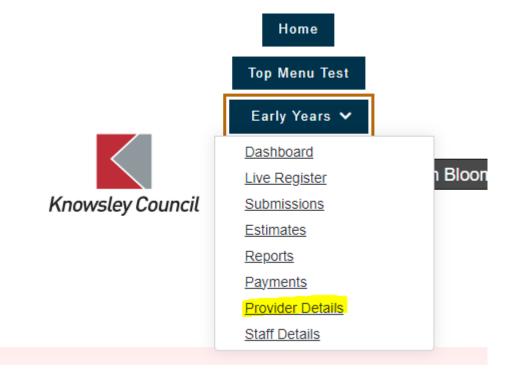




The function below will export the funding breakdown into an excel spreadsheet.



#### **Provider Details**



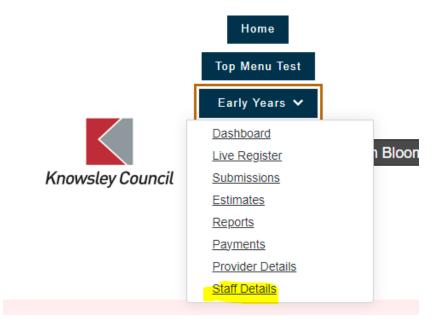
You can view your settings details here and advise <a href="mailto:earlyyearsheadcount@knowsley.gov.uk">earlyyearsheadcount@knowsley.gov.uk</a> if anything needs to be updated. You can however update your opening times here and your provider availability as per below.

#### **Opening Times** Day Open Opening Time ? Closing Time ? Yes 07:30 Monday 17:50 🕒 $\bigcirc$ No Yes 07:30 🕒 17:50 🕒 Tuesday $\bigcirc$ No Yes Wednesday 07:30 🕒 17:50 (L) $\bigcirc\,\mathsf{No}$ Yes 07:30 17:50 🕒 Thursday $\bigcirc$ No Yes 07:30 🕒 17:50 🕒 Friday $\bigcirc$ No ○ Yes Saturday No O Yes Sunday No **Provider Availability** ☑All Year Round

Click on Save once you have made changes.

☑Term Time Only

#### Staff Details



You need to add in your staffing including qualifications. Please do not enter any personal details as this is not necessary and we don't want to have this information recorded on the portal. Please keep this information up to date as this will impact on the census for the Spring Term headcount.



This page allows you to record each member of staff and all of their qualifications. The DfE requires you to report a series of statistics about your staff and their levels of qualification. These statistics are calculated based on the staff details entered on this page.

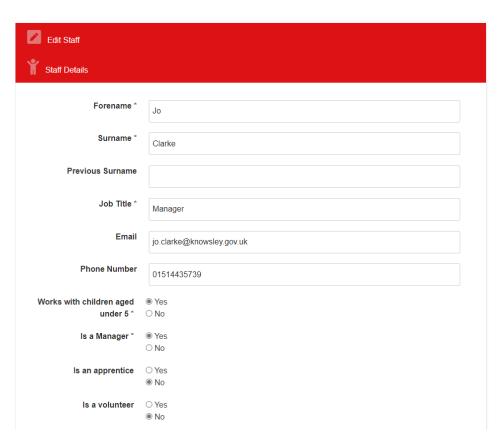
For staff who do not have contact time with any child, leave un-checked the 'Works with children aged under 5' box e.g. administrative support or kitchen staff. Additionally, you can also check staff who volunteer (e.g. parents on a reading rota). Both volunteers and staff who do not work with children aged under 5 are NOT included in the summary submitted to the DfE.

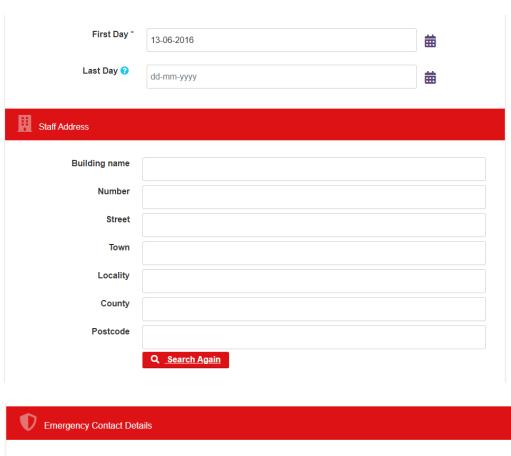
When you add a member of staff, you can include extra information about their contact details, emergency contact details and any training they have completed. This will not be returned to the DfE or your local authority and are for your records only.

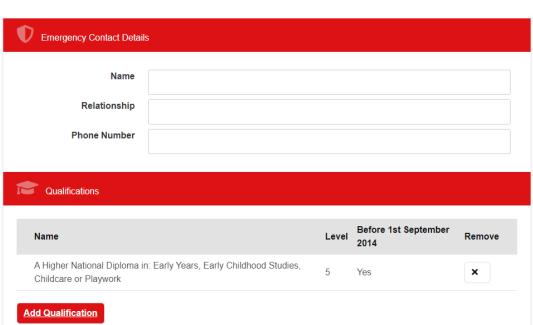
You can add all qualifications a staff member holds from a drop down list from the DfE that are considered 'full and relevant'. If the qualification is not listed then you will not be able to record it. You will need to know whether the qualification was gained before or after September 2014, as this was when major changes took place to align older qualifications.

Add Staff Summary



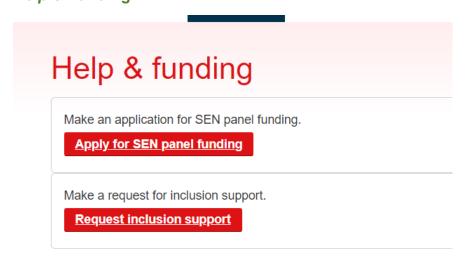








#### Help & Funding



For Help & Funding guidance documents go to <u>Headcount - EYES Provider Portal User Guides</u> <u>| Knowsley Info</u>

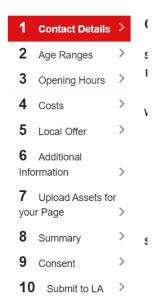
#### Family Information Service

# Submit Content for the Family Information Service

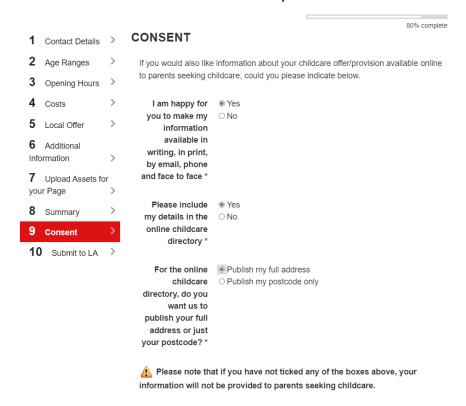
Complete FIS Form

The FIS form will show your setting information for parents to make an informed decision about where they may be interested in placing their child or may help the parents to decide where they wish to visit settings to view for a potential place.

Please complete your details. Once a form has been submitted, you can complete another form, and this will pre-populate information you have previously submitted so you can just go to the information you want to amend and update this information without having to re-enter all the information.



There are a few tabs of information to update.



You need to tick Yes to both as per above if you wish for you setting to be available on the parent portal when a parent is looking for childcare. We are going to ask all providers to update their information to be able to launch the parent portal search facility during the summer term 2024.

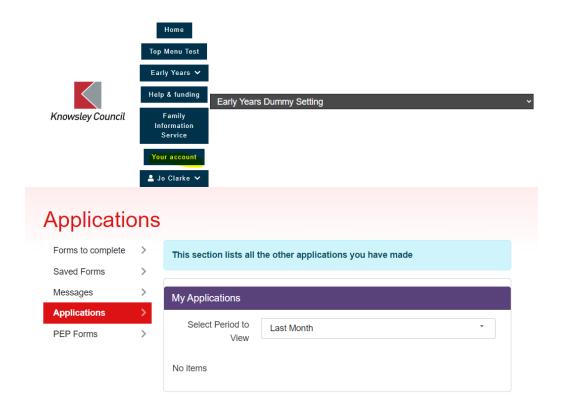
#### Your Account





If you have submitted any of these forms above or done a 2 year old application then these will show in the application tab as per below.

Any portal messages sent out to providers will show in the messages tab.



Messages relating to payment receipts or children who may be about to fall out of eligibility will show here:

