

# Knowsley Early Years and Educations System (EYES)

Establishment Portal
User Guide for Schools
and Academies
(August 2025)





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#### **Please Note**

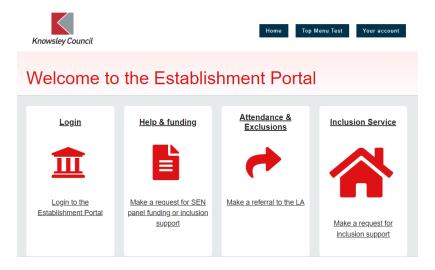
For the purpose of this guidance document, all screenshots are from a test system and bare no correlation with any live personal data.

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#### Register/Log In

Link - Portal Home (knowsley.gov.uk)

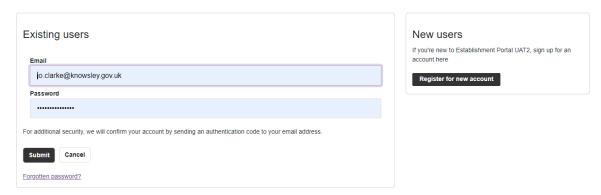


If you have not used the system before, you will need to email <a href="jo.clarke@knowsley.gov.uk">jo.clarke@knowsley.gov.uk</a> with your own provider email address (generic email addresses are not allowed for access to the system) and purpose for use of the system. Once advised that you are set up you will need to click on register for a new account using this email address. If you need one to one support to use the system, then email jo.clarke@knowsley.gov.uk to arrange this.

Click on Login and enter your email address and password.

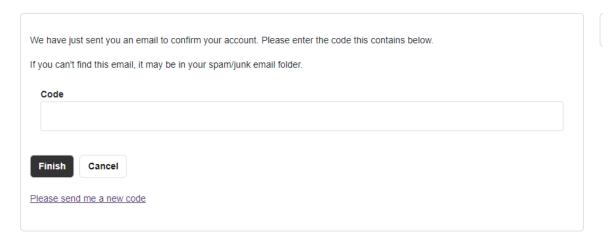
Secure login - step 1

New to Establishment Portal UAT2? Register for an account here or use the button below. Already using Establishment Portal UAT2? Sign in below.



You will then get the following screen.

## Secure login - step 2



You will need to go to your emails, and you should have received an email like below with a verification code. Please note that you will receive a new code each time you log into the establishment portal. Enter the code in the same format as shown below i.e. xxxx xxxx (add a space between the two sets of numbers).

#### Your custom code for Establishment Portal UAT2 login



Dear Jo Clarke,

Thank you for using Establishment Portal UAT2. Please enter the following code on the login verification page:

4294 3541

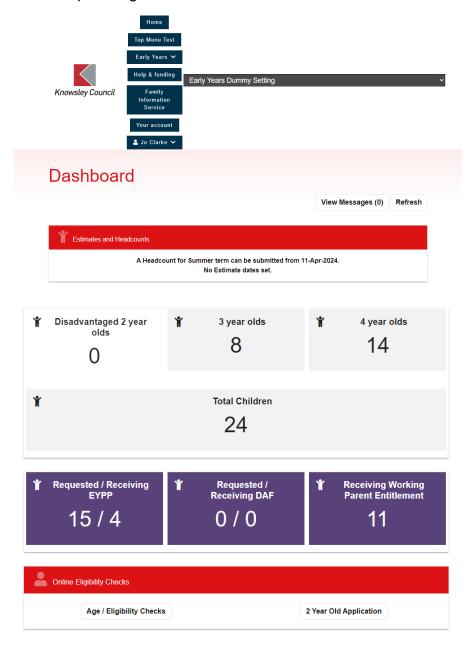
Many thanks, Establishment Portal UAT2

Once logged in you will automatically be directed to the dashboard.

#### **Dashboard**

#### Overview

Below is an example of what your dashboard may look like. This is an overview of the children you currently have on your live register and shows the status of the current/upcoming headcount.



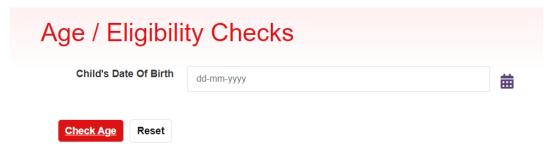
You can click onto each of the boxes above which will then just show you the children within these criteria i.e. all 3-year-olds. To exit this, you will need to click back on the Early Years tab and click on Dashboard to bring you back to this screen.

From the dashboard you will see there are two tabs at the bottom of the screen one is for online eligibility checks and the other for 2 year old applications (for disadvantaged 2YO only).

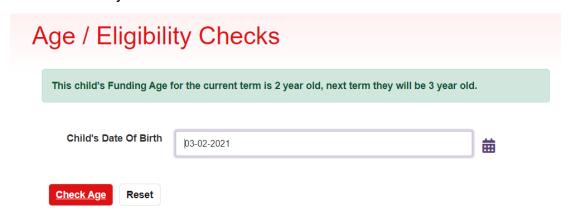


#### Age/Eligibility Checks

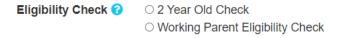
Use this tab to check the following:



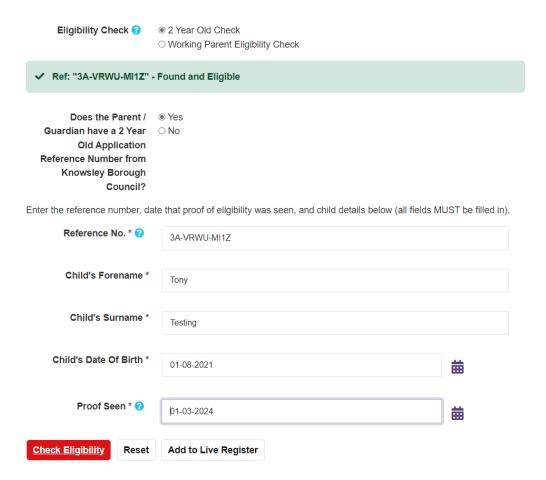
If you are unsure what the funding age is currently for a particular child, you can use this functionality to check.



To check a child's code to see if they are eligible for funding use the tabs below:



2-Year-Old check – this tab is to check funding entitlements for disadvantaged twoyear-olds – current 2YO



Once you have done the check here you can add the child to the live register from here (but only if the term has already started for which the child is due to start). If not, you can just use the functionality to check if the child is eligible ahead of the term starting, then go and add the child to the live register once the term has started or you can add the child as a future starter. Click here to go to guidance to add a child to the live register or click here to go to add a child to future starter.

If you have a two-year-old from a working family under the new funding entitlement or a 30-hour code that needs to be checked then use the 'Working Parent Eligibility Check' tab.

#### 2 Year Old Application

You can submit a 2YO application on behalf of a parent using this option.



Once submitted you can view the application status (see page 36) and check the messages in the dashboard.

#### Early Years Tab

#### Live Register

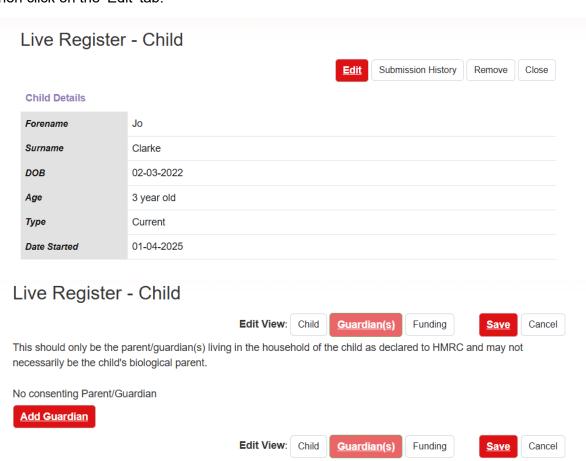
#### Adding a new child

All children attending schools and academies will be added to your legacy system. This information is automatically transferred over to the EYES system but may take a day or two to show up following the start of the term.

To update the child's details, select the child on live register list and click on view



Then click on the 'Edit' tab.



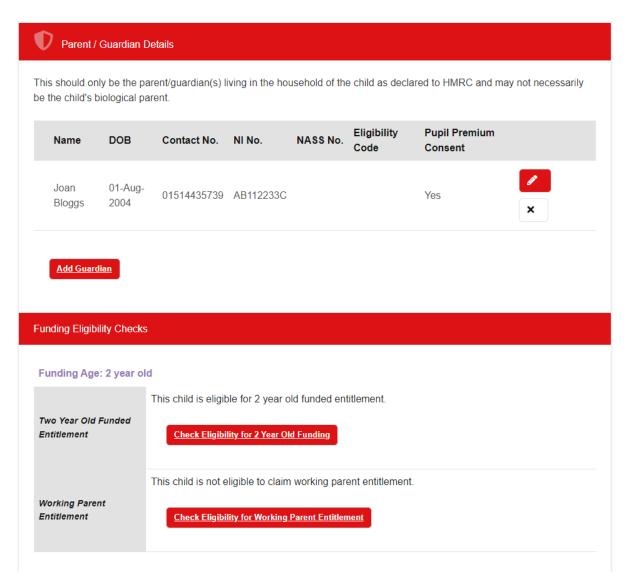
Next click on guardian tab and click on add guardian to add in the parent / guardian details. If they are a two-year-old from a working family and have a '500' code or a child with a 30-hour code, please ensure this is entered in the box below called 'Eligibility Code'.

### Live Register - Child

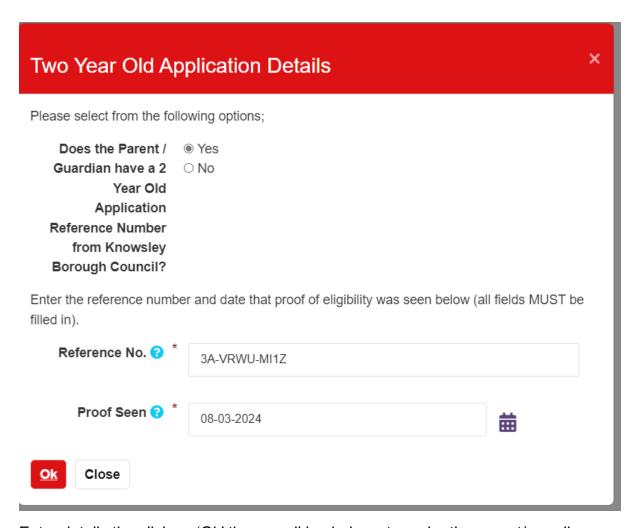
Live register of ma				
		Confirm Guardian	Cancel	
	Details			
	Forename *			
	Surname *			
	Contact Number			
	Date Of Birth	dd-mm-yyyy		
Ľ	Eligibility			
	NI Number 2			
	NASS Number (9			
	Consent to Pupil Premium check			
	Eligibility Code			

If you have received consent on the parent declaration form, then  ${\sf click}-{\sf Consent}$  to Pupil Premium  ${\sf check}-{\sf EYPP}.$ 

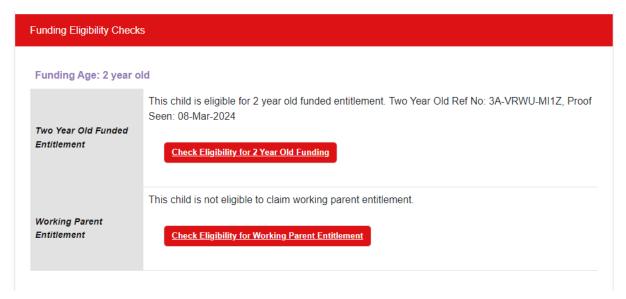
If the child is a 2 year old and the parent has a working parent code, you still need to check eligibility for 2 year old funding as well as the DfE expect providers to claim 2YO if they are eligible. Some parents may be eligible for both in which case you will receive 15 hours for 2YO and 15 hours for working parent entitlement so please claim the correct hours in the appropriate fields (see page 13).



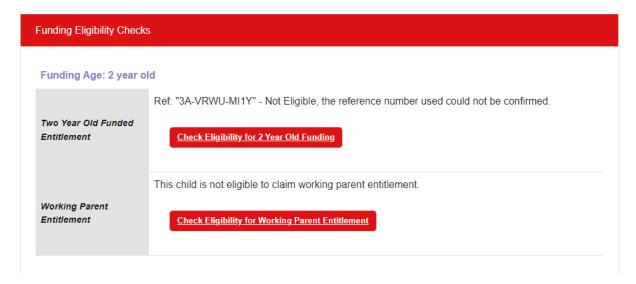
If you have a child who is a '2YO – disadvantaged two-year-old' click on the 'Check Eligibility for 2-Year-Old Funding' tab.



Enter details the click on 'Ok' then scroll back down to under the parent/guardian field and you should see something like this to show the child is eligible this term:

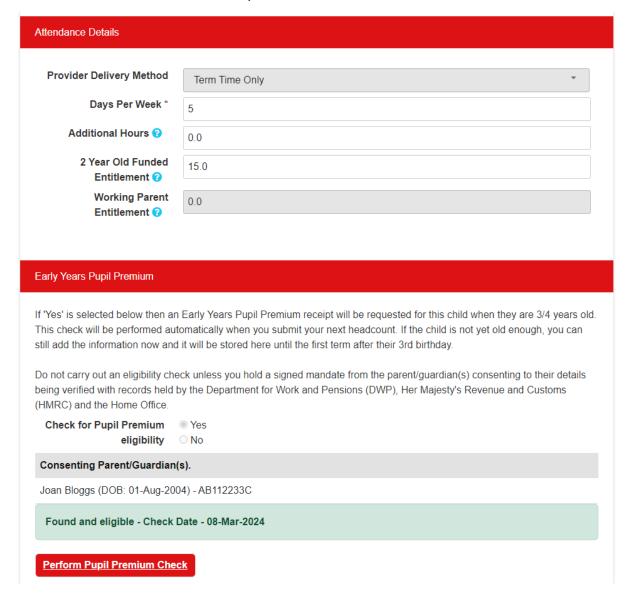


If the child is not eligible or if the details are incorrect, you will see this sort of message:



Next, add in the attendance details and scroll down.

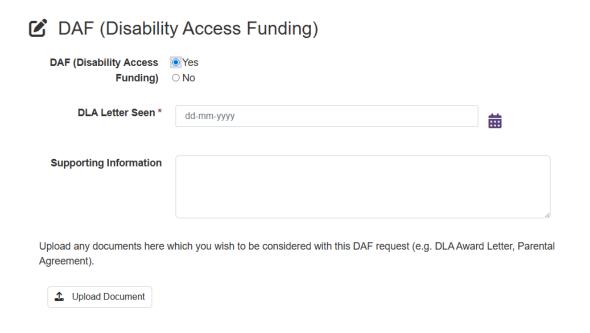
If you have ticked the EYPP box in the parent / guardian box as shown previously above, then click on 'Perform Pupil Premium Check as shown below:



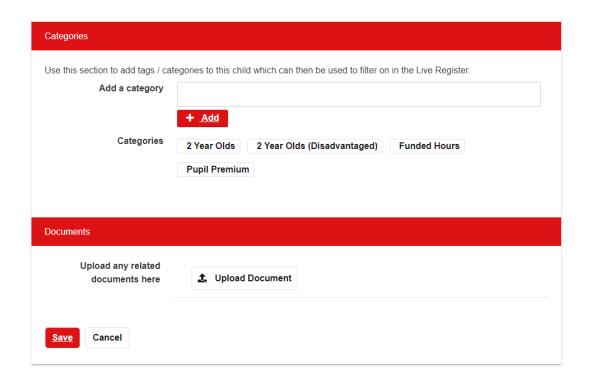
If the parent is not eligible for EYPP the following result will show:



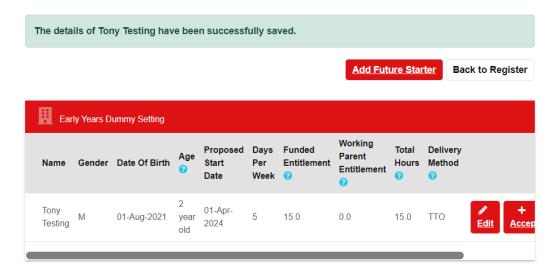
If the child is in receipt of DLA, you can get a copy of the current award letter from the parent and upload to the child's record. You need to select DAF as per below and date you saw the letter.



Scroll down and add in a category if this is helpful otherwise click on save.



You have successfully saved the child's record as per screenshot below:



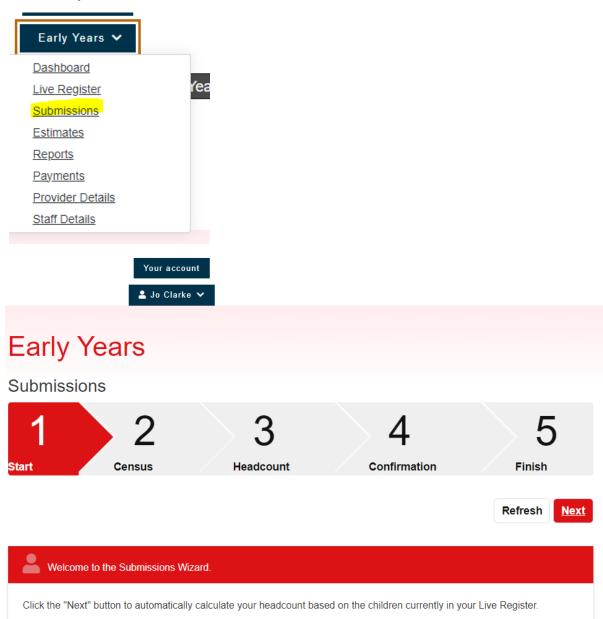
#### Removing a child from Live Register – If they have left your provision

If a child has left your provision please email <a href="mailto:earlyyearsheadcount@knowsley.gov.uk">earlyyearsheadcount@knowsley.gov.uk</a> to advise as the child will need to be removed from EYES on your behalf. If you see any reception age children showing on your live register you will also need to email to advise for these children to removed.

#### Submissions - Headcount

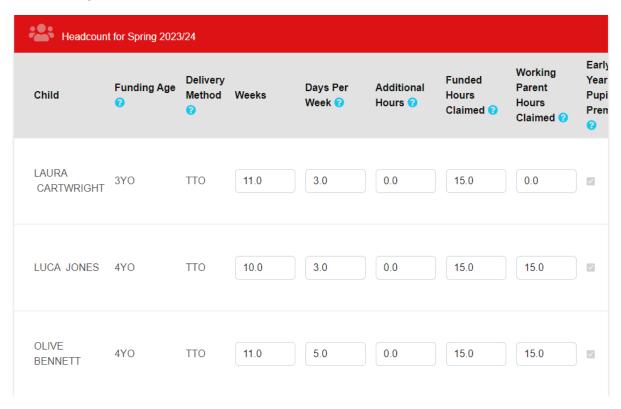
When you have updated your live register and have checked all the details you should be ready to submit your current headcount.

Go to Early Years tab and select Submissions.



#### Click on Next

Next click on claim maximum weeks and all the children's details for weeks attended will be updated to the relevant number of weeks for that term i.e. Spring 11 weeks, Summer 13 weeks and Autumn 14 weeks.



Scroll through and check the number of weeks for each child looks correct. If any children are not accessing the full number of weeks may will need edit the child's record or this may be correct as they may only be attending part of the term.

Click on next once you are happy with all the children's details.

Reset

**Previous** 

Submit



#### Confirmation

It looks like you're ready to submit your headcount. Once you click **Submit** you will no longer be able to make any changes because it will be securely sent to Early Years for approval.

By clicking Submit you are confirming that:

- the children on your headcount were attending your setting during Spring 2023/24
- · incorrectly claimed funded hours must be repaid
- where parental information has been submitted, signed mandates are held by the setting giving the parent's consent for an Early Years Pupil Premium check to be completed

☐ I Agree \* This field is required



#### Headcount for Spring 2023/24

Please review the following headcount details.

#### Term Time Only

0 x 2 Year Olds (Disadvantaged) claiming  ${\bf 0.0}$  funded hours per week.

 $10 \times 3/4$  Year Olds claiming 150.0 universal hours per week and 30.0 working parent hours per week. This adds up to a total of 180.0 hours claimed.

#### Other Totals

0 children claiming Working Parent Entitlement 9 months - 3 Years

2 children claiming Working Parent Entitlement 3 / 4 years.

This adds up to a total of 2 children claiming Working Parent Entitlement.

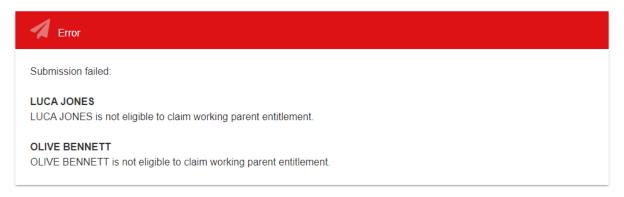
3 children claiming Early Years Pupil Premium.

0 privately funded 2 year olds, 0 privately funded 3 year olds and 0 privately funded 4 year olds.

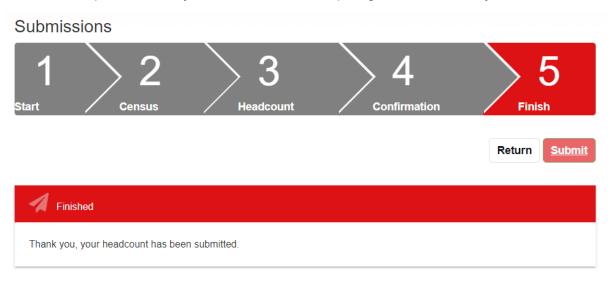
You will need to tick this box before you can proceed any further but please ensure you have read the check list before proceeding as certain changes may not be possible once the headcount has been submitted. Click **here** to review the check list.



Sometimes you may get an error message after you have clicked on submit.



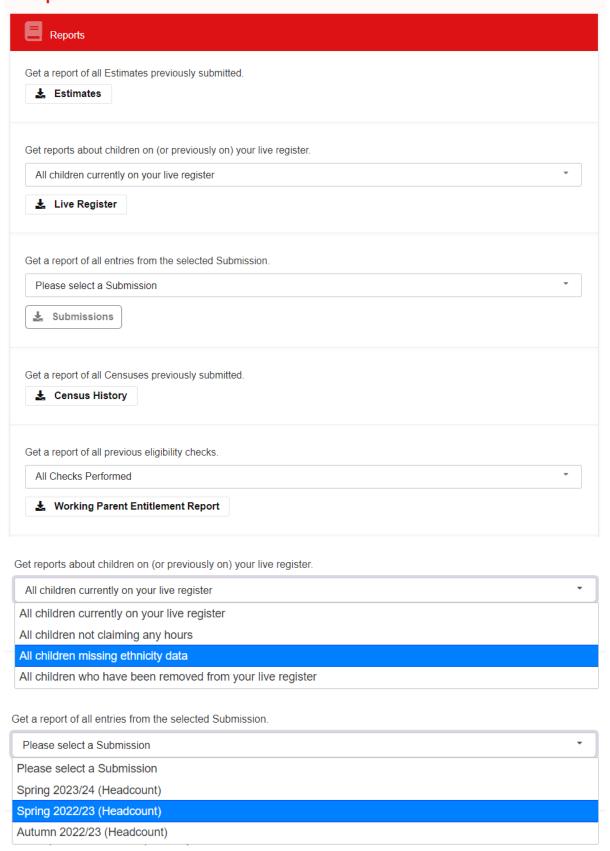
You will need to click on reset then go back to the live register and review these children. In the case of these two children above, they are no longer eligible for the working parent entitlement (30 hours funding in this case due to the age of the child) so the code must be removed from the parent/guardian details. Once the children have been updated then you can follow the steps again and submit your headcount.



#### Reports

There are several reports available for you to select and download from the portal:

# Reports



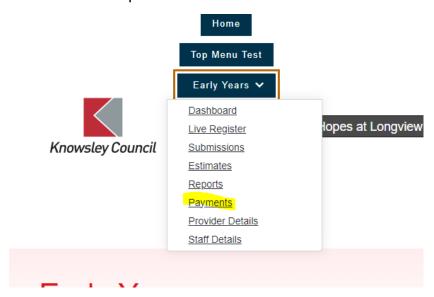
Get a report of all previous eligibility checks.



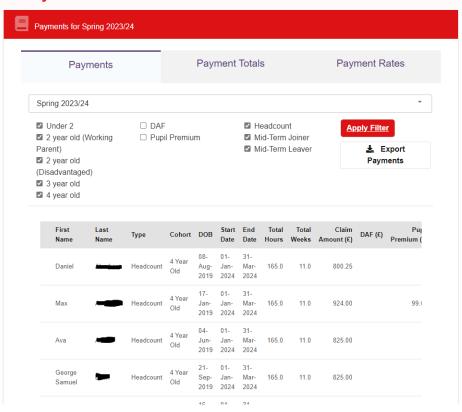
Please note these reports are no longer available as this has now been moved. See payments information below.

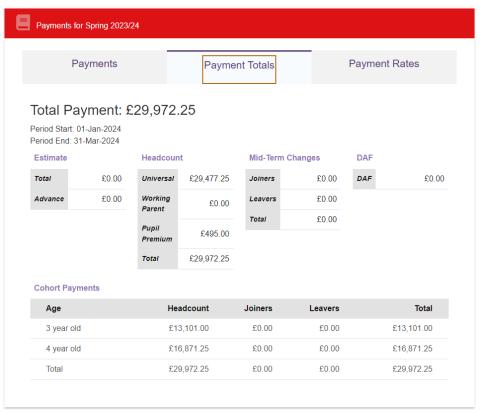
#### **Payments**

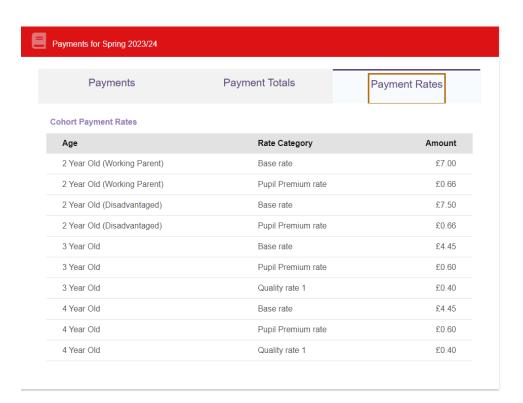
There is now a new area where you can view your payments. Please note however that these reports still do not show Deprivation payments or mid term claims. These are still in development so should be available in future.



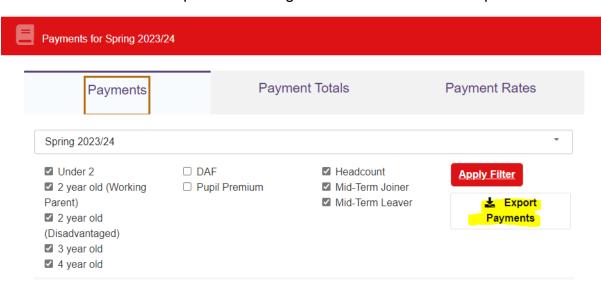
# **Early Years**



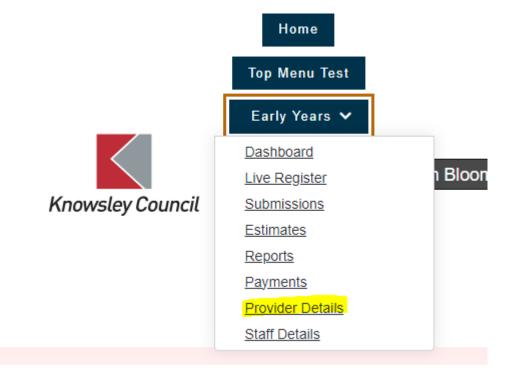




The function below will export the funding breakdown into an excel spreadsheet.



#### **Provider Details**



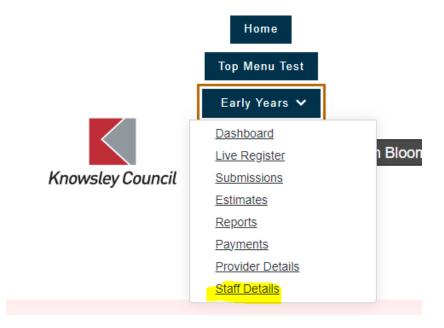
You can view your settings details here and advise <a href="mailto:earlyyearsheadcount@knowsley.gov.uk">earlyyearsheadcount@knowsley.gov.uk</a> if anything needs to be updated. You can however update your opening times here and your provider availability as per below.

#### **Opening Times** Day Open Opening Time ? Closing Time ? Yes 07:30 Monday 17:50 🕒 $\bigcirc$ No Yes 07:30 🕒 17:50 🕒 Tuesday $\bigcirc$ No Yes Wednesday 07:30 🕒 17:50 (L) $\bigcirc\,\mathsf{No}$ Yes 07:30 17:50 🕒 Thursday $\bigcirc$ No Yes 07:30 🕒 17:50 🕒 Friday $\bigcirc$ No ○ Yes Saturday No O Yes Sunday No **Provider Availability**

Click on Save once you have made changes.

✓ All Year Round
✓ Term Time Only

#### Staff Details



You need to add in your staffing including qualifications. Please do not enter any personal details as this is not necessary and we don't want to have this information recorded on the portal. Please keep this information up to date as this will impact on the census for the Spring Term headcount.



This page allows you to record each member of staff and all of their qualifications. The DfE requires you to report a series of statistics about your staff and their levels of qualification. These statistics are calculated based on the staff details entered on this page.

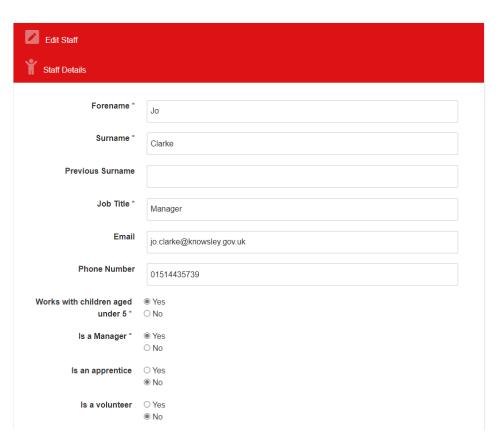
For staff who do not have contact time with any child, leave un-checked the 'Works with children aged under 5' box e.g. administrative support or kitchen staff. Additionally, you can also check staff who volunteer (e.g. parents on a reading rota). Both volunteers and staff who do not work with children aged under 5 are NOT included in the summary submitted to the DfE.

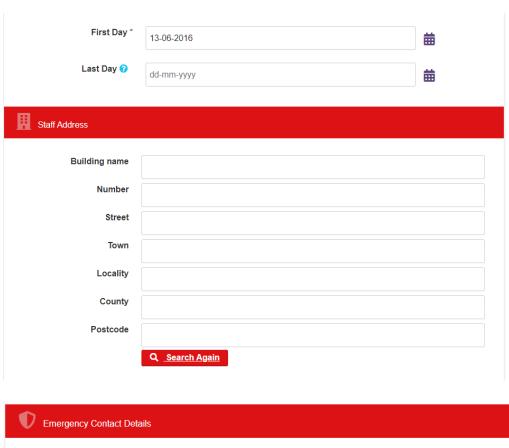
When you add a member of staff, you can include extra information about their contact details, emergency contact details and any training they have completed. This will not be returned to the DfE or your local authority and are for your records only.

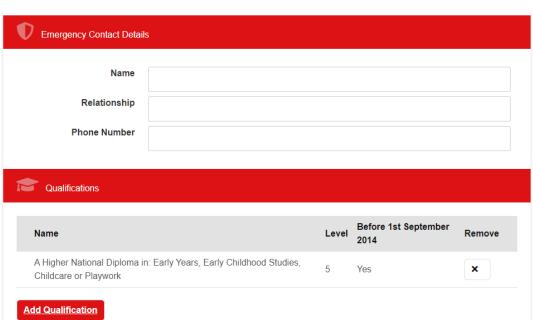
You can add all qualifications a staff member holds from a drop down list from the DfE that are considered 'full and relevant'. If the qualification is not listed then you will not be able to record it. You will need to know whether the qualification was gained before or after September 2014, as this was when major changes took place to align older qualifications.

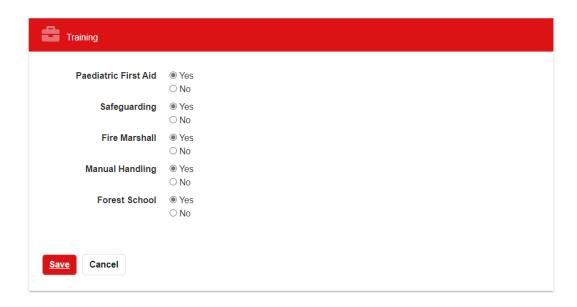
Add Staff Summary



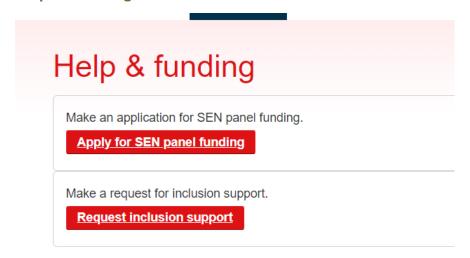








#### Help & Funding



For Help & Funding guidance documents go to <u>Headcount - EYES Provider Portal User Guides</u> <u>| Knowsley Info</u>

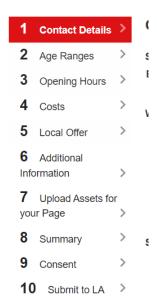
#### Family Information Service

# Submit Content for the Family Information Service

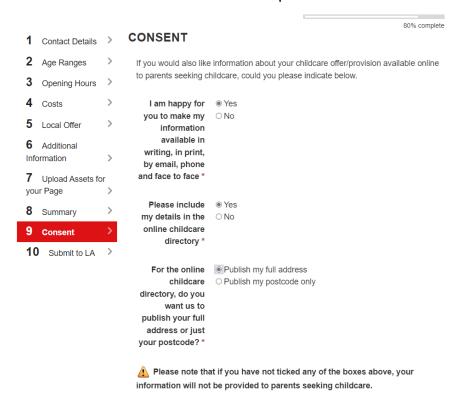
Complete FIS Form

The FIS form will show your setting information for parents to make an informed decision about where they may be interested in placing their child or may help the parents to decide where they wish to visit settings to view for a potential place.

Please complete your details. Once a form has been submitted, you can complete another form, and this will pre-populate information you have previously submitted so you can just go to the information you want to amend and update this information without having to re-enter all the information.



There are a few tabs of information to update.



You need to tick Yes to both as per above if you wish for you setting to be available on the parent portal when a parent is looking for childcare. We are going to ask all providers to update their information to be able to launch the parent portal search facility during the summer term 2024.

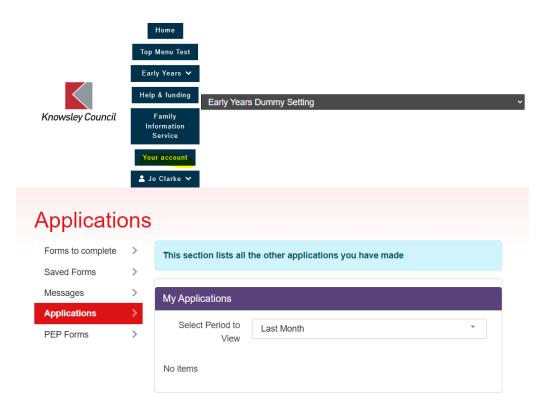
#### Your Account





If you have submitted any of these forms above or done a 2 year old application then these will show in the application tab as per below.

Any portal messages sent out to providers will show in the messages tab.



Messages relating to payment receipts or children who may be about to fall out of eligibility will show here:

# Dashboard

View Messages (1)

Refresh



Estimates and Headcounts

A Headcount has already been submitted for Spring term. A Headcount for Summer term can be submitted from 11-Apr-2024.

No Estimate dates set.

# Dashboard

**Close Messages** 

Refresh



