

Knowsley Early Years and Education System (EYES) Provider Portal User Guide for Schools and Academies V2 (July 2021)





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Scroll through the document on click on the relevant subject

Please read through the whole document though if you have not used the EYES system before

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Logging in

Enter your email and password as previously set up when you registered

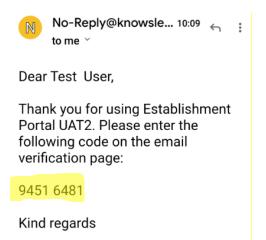
Secure login - step 1

New to Establishment Portal UAT2? Register for an account on the right. **Already using Establishment Portal UAT2?** Sign in below.

Existing users Email	New users If you're new to Establishment Portal UAT2, sign up for an account here
Please enter your email address Password	Register for new account
Please enter your password For additional security, we will confirm your account by sending an authentication code to	
your email address. Sign in Cancel Forgotten password?	

You will need to enter the validation code sent to your email address.

Please Note - You will get a different validation code each time you log in as an additional security measure



You will then be taken straight to the dashboard. This shows you an overview of children you have on your live register and any messages you may have received. See screenshot below.

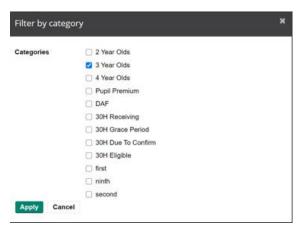
Dashboard

Knowsley Council					
Home	Early Years 👻	Help & funding	Family Information Service	Your account	💄 Jo Clarke 👻
			Series, I		~
Dashboard					
				View Mess	ages (0) Refresh
Testimates and Headco	unts				
A Headcount h	as already been sub		A Headcount for Autumn term can be mate dates set.	submitted from 10-S	ep-2021.
🍟 2 year olds	ү 3 уе	ar olds	🍟 4 year olds	🍟 Total C	Children
0		1	0		1
Requested/Receiving E	EYPP	* Receiving Ext	ended Entitlement	Receiving DAF	
0 / 0			1	0	
Conline Eligibility Check	s				
Age Group Check	Online	e 2 Year Old Checker	2 Year Old Application	Onlin	e 30 Hour Check

A new functionality has been added to the dashboard so when you click on one of these buttons below, you can just view these children separately.



If you click on the total children tab below you can also filter out children as per below:



To get back to the dashboard from any of the areas simply click as highlighted below



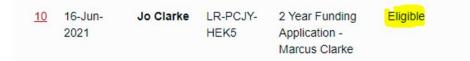
See below information regarding the additional options on the drop-down list

2 Year Old Application

This new tab allows you to support parents in applying for the 2YO funding. You will be able to do the application with the parent on your portal if parents are not able to apply themselves. The link will take you to the same screen that is available on the parent portal for the application to be completed. Once the application has been submitted you will see it appear in the application tab as per below:

Forms to complete	Thank You		tion you com	pleted bas be	en submitted to the Ed	ducation Depar	tment
aved Forms			-			dealion Depai	unent.
essages	Your uniqu	le reference f	or the applic	ation is: IS-0H	EV-HLMH.		
plications	You can fo	llow the prog	ress of your	application b	y returning to this page	e.	
EP Forms	You will re	ceive a mess	age soon to i	nform you of	the next steps for you	r application.	
		elect Period to	Las	t Month			~
			Applicant		Туре	Status	~ Info

Once the status has been updated to eligible this will then allow you to add the child either onto the live register or they can be added as a future starter pending the outcome of the status. Having the applications on your portal will allow you to monitor the status.



Knowsley Council				
Home Early	Years 🗸 Help & funding	Family Information Service	Your account	Jo Clarke 👻
				~
Dashboard				
			View Messages () Refresh
Testimates and Headcounts				
A Headcount has alrea		A Headcount for Autumn term can be mate dates set.	submitted from 10-Sep-2021	
🍟 2 year olds	🍟 3 year olds	¥ 4 year olds	Total Children	
0	1	0	1	
Requested/Receiving EYPP	常 Receiving Extension	ended Entitlement	Receiving DAF	
0 / 0		1	0	
Online Eligibility Checks				
Age Group Check	Online 2 Year Old Checker	2 Year Old Application	Online 30 Ho	our Check

Online 2 Year Old Checker – There are 2 options on the 2YO online checker. PLEASE DO NOT USE THIS OPTION below – 2YO Applications need to be submitted to decide on whether a family can access the funding place or not. The code will either be made eligible then or declined.

2 Year Eligibility Checker		×
Does the Parent / Guardian have a 2 YR Reference Number from Knowsley Borough Council?	O Yes 🙍 No	
Add parent / guardian details to carry	out the 2 year old funding check from below.	
	nless you hold a signed mandate from the parent / guardian(s) consenting to their details bei for Work and Pensions (DWP), Her Majesty's Revenue and Customs (HMRC) and the Home	
Parent / Guardian * Surname		
Date Of Birth*	dd-mm-yyyy	曲
NI number		
NASS number		
Child's Date Of Birth*	dd-mm-yyyy	曲
Do you hold signed authorisation from the parent to perform this check? *	○ Yes● No	
Check Eligibility Reset		

Please only use the option below:

2 Year Eligibility Checker		×	
X Ref: "LR-ZS3H-XGAS" - Not E	ligible, the reference number used could not be confirmed.		
Does the Parent / Guardian have a 2 YR Reference Number from Knowsley Borough Council?	● Yes ○ No		
Enter the reference number, date that	proof of eligibility was seen, and child details below (all fields MUST be filled in).		
Reference No. 😮 *	LR-ZS3H-XGAS		
Child's Forename*	Connor		
Child's Surname*	Gamer		
Child's Date Of Birth*	28-03-2019	#	
Proof Seen 😮 *	29-06-2021	#	
Check Eligibility Reset			

On this example above the parents code is showing as not eligible so therefore the child will not be able to access the funding.

2 Year Eligibility Checker		×
✓ Ref: "LR-PCJY-HEK5" - Four	nd and Eligible	
Does the Parent / Guardian have a 2 YR Reference Number from Knowsley Borough Council?	● Yes ○ No	
Enter the reference number, date that	proof of eligibility was seen, and child details below (all fields MUST be filled in).	
Reference No. 🕢 *	LR-PCJY-HEK5	
Child's Forename*	Marcus	
Child's Surname*	Clarke	
Child's Date Of Birth*	28-03-2019	
Proof Seen 😧 *	29-06-2021	
Check Eligibility Reset A	dd to Live Register	

You will also note above that if eligible the child can be added to the live register. This will only be possible to add the child to the live register if the start date is within the term that is currently open. ie if you are trying to add a child to the live register for 01/09/2021 using this option then the term needs to be open.

The checker should only be used where a parent has a 2YO Reference – before checking the code parents need to ensure that their application status shows as below:

				LIVE		
2	<u>9</u>	16-Jun- 2021	Jo Garner	LR-ZS3H- XGAS	2 Year Funding Application - Connor Garner	Submitted Successfully
2	<u>10</u>	16-Jun- 2021	Jo Clarke	LR-PCJY- HEK5	2 Year Funding Application - Marcus Clarke	Eligible
On	lin	e 30 Hour	Check			

This information below needs to be completed for a check to be done and you also need to ensure you have written permission for the check from the parent/guardian

-	e to claim extended entitlement from 30-Mar-2020 until 31-Jul-2 s on 31-Aug-2020. This code will need to be renewed with HMR(
Child's Date Of Birth*	05-08-2018	#
Parent/Guardian's NI number	* SA088281c	
30 hour code*	50003101977	
Do you hold signed	Yes	
Do you hold signed authorisation from the	Yes No	

This box below allows you check the age of a child during the current term to ensure they are eligible for either 2YO or 3/4 year old funding

Check which ag	e group a child belongs to this term and next term. Click Here to Check	
e Group Checker		
	year-old age group this term. Id age group next term.	

The messages box below will show you any messages that you have received from Early Years and/or as per example below it will show if there are any 30 hour codes due to expire.

Vie	w Message	es (1)	
💌 м	essages		
	Sent	Expires	Subject
1	30-Jun-2021	31-Aug-2021	A child has entered their Grace Period for claiming extended entitlement.
	Sent	Expires	Subject
1	04-Aug-202	0 05-Aug-2020	User Portal
	Subject	User Portal	
	Message	Hi All - Weld Regards Jo	come to the provider portal. Please give me a shout if you need support.

If you click on the message it will expand and show you the following. As per this example it will show you which child it relates to.

	Sent	Expires	Subject
1	30-Jun-2021	31-Aug-2021	A child has entered their Grace Period for claiming extended entitlement.
Joh	n Clarke entered t		ntered their Grace Period for claiming extended entitlement.

Early Years Tab

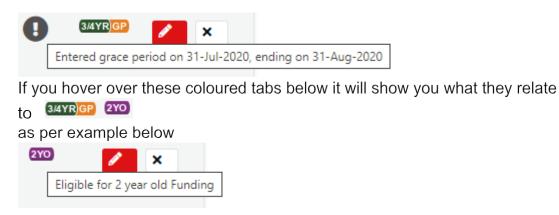
- Dashboard as above
- Live Register

Joe Blo	ggs Nursery	/										
▼Name	Gender	Date Of Birth	Days Per Week	Additional Hours 🕜	Funded Hours Claimed ?	Extended Hours Claimed ?	Total Hours 7	Delivery Method 7	Info			
Jimmy Clarke	Μ	10- Jul- 2016	5	0.0	15.0	0.0	15.0	тто		3/4YR	I	×
Jo Clarke	F	03- Jul- 2016	5	0.0	15.0	15.0	30.0	тто	0	(3/4YR <mark>)GP</mark>	/	×
Maisie Clarke	F	04- Mar- 2018	5	0.0	15.0	0.0	15.0	тто		2YO)	/	×
Thomas Clarke	М	03- Jul- 2016	5	0.0	15.0	15.0	30.0	TTO	0	(3/4YR <mark>)GP</mark>	1	×

As you can see above, against each child it shows the days per week, funded hours claimed, total hours and delivery method. As we fund your setting term time only this should always show as 'TTO' to ensure funding is calculated correctly.

PLEASE NOTE – Each Autumn Term for the new cohort of children your child data will be fed into EYES automatically so you will need to ensure you enter the days per week and hours claimed against each child. If any details are incorrect this must be updated in your legacy system and EYES will update ie DOB, address etc....

The info tab shows where any child may be in the grace period if you hover over the ¹ as per screenshot below



Changes have been made to the tabs as per below:

Changes have been made to how the 30 hour code statuses are displayed in the live register. A RAG rating has been introduced to make the identification of the current state of eligibility easier. A child who is currently eligible and not nearing the start of their grace period will display the flag 30E (green). When a child is nearing the start of their grace period the flag will change to 30D (amber). The default setting for this change to occur is 21 days before the start of the child's grace period, but can be configured locally. When a child has entered their grace period the flag will display as 30GP (red).



To view a child's details simply click on the highlighted name or

to edit a child's details simply click on the ² then click on edit child details as per screenshot below

		Edit Child Details	View Submission History	Save
				Cancel
Edit Child				
☆ Child Details				
Forename *	Jo			
Surname *	Clarke			
Gender *	Female			~
Date Of Birth	03-07-2016			i i i i i i i i i i i i i i
Seen proof of date Of birth? *	🔿 Yes 💿 No			

Child Address		
Postcode *	L35 2XY Q Search	
Select Address *	5 Milton Avenue	~
SEN		
SEN *	No Special Educational Need	~
DAF (Disability Access Funding)	○ Yes	
Edit Funding Details		
Edit Funding Details		
OK Cancel		

If you want to claim Disability Access Fund (DAF) you need to select 'Yes' and you will be asked to select the date the DLA letter was seen. The DLA letter needs to relate to the child being claimed for. The letter will also need to be attached to the child's record (see information further instructions down the document relating to attached documents).

SEN		
SEN *	No Special Educational Need	~
DAF (Disability Access Funding)	● Yes ○ No	
DLA Letter Seen *	dd-mm-yyyy	曲

Once the child's information has been added click on edit funding details tab

Edit Funding Details

Edit Funding Details



No consenting Parent/Guardian

Add Guardian

Forename*	John	
Surname*	Bloggs	
Contact Number		
Date Of Birth	01-08-1989	
NI Number 🚱	GP503396A	
NASS Number 🚱		
	Consent to EYPP check	
30 hour code	50008071958	
Cancel		
ianed Conse	nt Required	
igned Conse	nt Required	
	Tony Clarke has given signed authorisation to perform a '30 hour	
Please confirm ⁻ funded childcare Please confirm t	Tony Clarke has given signed authorisation to perform a '30 hour e' check. that evidence has been provided by Parent/Guardian to support	
Please confirm funded childcare	Tony Clarke has given signed authorisation to perform a '30 hour e' check. that evidence has been provided by Parent/Guardian to support	~

If you are claiming EYPP the parent/guardian details need to be added here

You must also tick consent to check for EYPP

Next enter the following details relating to the days and hours you are claiming:

'30 Hour Funded Childcare' Check	
'30 Hour Funded Childcare' Check	
Attendance Details	
Delivery Method *	Term Time Only
Days Per Week	5
Additional Hours 🚱	5.0
Universal Hours Claimed 🚱	15.0
Extended Hours Claimed 🚱	0.0
Total Hours at your setting per week 🍘	20.0
Early Years Pupil Premium	
	Years Pupil Premium receipt for this child when they are eligibly 3 years old. This check will be performed ext Headcount. If the child is not yet old enough, you can still add the information now and it will be stored irthday.
	ess you hold a signed mandate from the parent/guardian(s) consenting to their details being verified with rk and Pensions (DWP), Her Majesty's Revenue and Customs (HMRC) and the Home Office.
Check for EYPP eligibility	⊖ Yes

EYPP - If you are claiming this select 'yes' will automatically be marked

Ea	arly Years Pupil Premium
aut	elect 'Yes' below to request an Early Years Pupil Premium receipt for this child when they are eligibly 3 years old. This check will be performed tomatically when you submit your next Headcount. If the child is not yet old enough, you can still add the information now and it will be stored are until the first term after their 3rd birthday.
rec	o not carry out an eligibility check unless you hold a signed mandate from the parent/guardian(s) consenting to their details being verified with cords held by the Department for Work and Pensions (DWP), Her Majesty's Revenue and Customs (HMRC) and the Home Office.
Ch	neck for EYPP eligibility Yes No
C	Consenting Parent/Guardian(s).
т	Fony Clarke (DOB: 01-Jul-1990) - JT234480A

Use this to attach/upload any documents relating to the child you are claiming for - i.e. proof of DLA for DAF claim.

Upload any related documents here Lancel	Documents	
here	Upload any related documents	.♣. Upload Document
Save	here	
	Save Cancel	

• Submissions – (headcount)



This tab shows submissions you have already submitted and will show if you have submitted for the current term

Jur	omissi	ions								
1	Start	2	Census		3_{Head}	Count	> 4	onfirmati	on	5 Finish
										Refresh Next
. .	Velcome to	the Submissior	is Wizard.							
A He	adcount aire	eady exists for s	Summer 2020	//21						
Previ	ous Head C	Count Submissio	ons							
	Term	Submission Type	Total Universal Hrs Claimed	Total Universal Hrs Approved	Total Extended Hrs Claimed	Total Extended Hrs Approved	Total Additional Hrs	EYPP Count	Submitted	Ву
~	Term Summer 2020/21		Universal Hrs	Universal Hrs	Extended Hrs	Extended Hrs			Submitted	By jo.clarke@knowsley.gov.t
<	Summer	Туре	Universal Hrs Claimed	Universal Hrs Approved	Extended Hrs Claimed	Extended Hrs Approved	Additional Hrs	Count	23-Jul-	
•	Summer 2020/21	Туре	Universal Hrs Claimed	Universal Hrs Approved	Extended Hrs Claimed	Extended Hrs Approved	Additional Hrs	Count	23-Jul-	
•	Summer 2020/21	Type Head Count	Universal Hrs Claimed	Universal Hrs Approved 135.0	Extended Hrs Claimed	Extended Hrs Approved	Additional Hrs	Count	23-Jul-	

If a headcount already exists, then the system will not allow you to submit another one during the current term unless it has been rejected back to you for updating.

It is important to ensure you have checked your live register to ensure all the children at your provision are showing before submitting final figures. The information we hold on EYES will update daily from your school registration system.

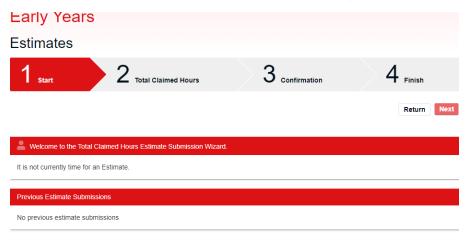
If you click on a previous headcount it will show you a summary. The outcome is only shown as accepted once it has been processed for payment. Prior to this it will show as pending.

ack										
Child	DOB	Total Hrs	Universal Hrs Claimed	Universal Hrs Approved	Extended Hrs Claimed	Extended Hrs Approved	Days/Week	EYPP	DAF	Outcome
Jimmy Clarke	10-Jul- 2016	15.0	15.0	15.0	0.0	0.0	5.0	No	No	ACCEPTE
Jo Clarke	03-Jul- 2016	30.0	15.0	15.0	15.0	15.0	5.0	Claimed	No	ACCEPTE
Maisie Clarke	04- Mar- 2018	15.0	15.0	15.0	0.0	0.0	5.0	No	No	ACCEPTE
Thomas Clarke	03-Jul- 2016	30.0	15.0	15.0	15.0	15.0	5.0	No	No	ACCEPTE
Kaleb Connor	30- Sep- 2016	15.0	15.0	15.0	0.0	0.0	5.0	No	No	ACCEPTE

Once the headcount has been processed and a payment requested you will receive a message

• Estimates

This option is not used by Knowsley so please ignore



Reports

There are a number of reports that can be used by your setting:

Live Register

If you select one of the options this will export the relevant data to an excel spreadsheet for you



Submission

Get a report of all entries from the selected Submission.

Head Counts: Summer 2020/21

Please select a Submission

Head Counts: Summer 2020/21

This option above will allow you to export the children during a particular headcount to an excel spreadsheet.

Get a report of all Estimates previously submitted. Estimates Get reports about children on (or previously on) your live register. All children currently on your live register Eive Register Get a report of all entries from the selected Submission. Head Counts: Summer 2020/21 Submissions Get a report of all Censuses previously submitted. Census History Get a report of all previous 30 hour checks. All Checks Performed Extended Entitlement Report	E Reports
All children currently on your live register All children currently on your live register Get a report of all entries from the selected Submission. Head Counts: Summer 2020/21 Submissions Get a report of all Censuses previously submitted. Set a report of all previous 30 hour checks. All Checks Performed	
 Live Register Get a report of all entries from the selected Submission. Head Counts: Summer 2020/21 Submissions Get a report of all Censuses previously submitted. Census History Get a report of all previous 30 hour checks. All Checks Performed 	Get reports about children on (or previously on) your live register.
Get a report of all entries from the selected Submission. Head Counts: Summer 2020/21 Submissions Get a report of all Censuses previously submitted. Census History Get a report of all previous 30 hour checks. All Checks Performed	All children currently on your live register
Head Counts: Summer 2020/21 L Submissions Get a report of all Censuses previously submitted. L Census History Get a report of all previous 30 hour checks. All Checks Performed	Live Register
Get a report of all Censuses previously submitted. Census History Get a report of all previous 30 hour checks. All Checks Performed	Head Counts: Summer 2020/21
All Checks Performed	Get a report of all Censuses previously submitted.
	Get a report of all previous 30 hour checks.
Ł Extended Entitlement Report	All Checks Performed
	Ł Extended Entitlement Report